

LEYTONSTONE LOVES FILM



Moving Pictures

Do I need a ticket?

Each Moving Pictures Screening is free but ticketed through Eventbrite. This is so we can monitor capacity and make sure all the screenings comply to social distancing measures. We will also register your details to support NHS track and trace. We will destroy the details after 21 days. If there are seats available at each screening these will be open for drop in audience members, but they will be required to register their details for track and trace.

When purchasing a free ticket, you are reserving an area or seat at the screening. We are only able to guarantee entry until 7.30pm with a ticket, at which point we may give your seat away to walk-ins. Please arrive in plenty of time to pass through security and take your seat.

What measures are in place to ensure this event is safe to attend and is compliant with all current social distancing measures?

Each Moving Pictures screening has a dedicated Covid-Safe event plan that follows current government guidelines. Each screening has a limited capacity to ensure social distancing. This will ensure that all attending can enjoy the film while remaining socially distant. We will have signage and staff on site to assist with this. We ask audiences to book tickets in advance so that we will have a record of contact details of all attendees to assist with NHS Test and Trace. We will also ensure facilities are cleaned regularly and between screenings.

As advice is changing on a weekly basis, we will send an email out to all attendees with the latest guidance and advice around attending the event two days before the screening with any additional information.

In the meantime, we ask the following before you attend your booked session:

- Please sanitise your hands before taking your seat. You can do this at our sanitising stations at the entrance to the site.
- Our hosts are here to help show you to your seat and assist you throughout. They will all be required to wear a mask or face shield.
- Please do not move or change the seating arrangements as they have been organised to maintain social distancing.
- Toilets are signposted and for all to use. There is also an accessible toilet and baby changing unit.
- If you need to get up during the session, please keep to the one-way system in order to maintain social distancing and to not disturb others watching the film.
- Please ensure your phone is on silent or switched off throughout the screening.
- Should you need to leave the screening, you will be allowed to re-enter. There may be a short wait when re-entering.

Are there accessible toilets?

Yes - accessible toilets will be available.

Is there accessible parking available?

There is a designated accessible parking bay in Langthorne Park carpark.

There is no car park for public use within 200m (approximately) of Henry Reynolds Park.

There is limited residential parking around the Nexus Centre.

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What advice is there for people with sensory needs?

Some of the short films are quite loud and could have flashing lights so if these may cause distress, caution is advised. Please email beyondbarbican@barbican.org.uk if you have any specific questions.

Will there be filming and photography at the event?

Yes. By attending this event you give your consent for your images to be used without the expressed written permission of those included within the photograph/video. London Borough of Waltham Forest (LBWF) and Barbican Centre may use the photograph/video in publications or other media material produced, used or contracted by LBWF and Barbican including but not limited to brochures, invitations, books, newspapers, magazines, television and websites. If you have any concerns, please raise them with the staff at the information.

What happens if it rains?

We'll be going ahead come rain or shine, so do check the weather forecast so you can dress appropriately.

Can I bring my bicycle to the event?

Yes, you are encouraged to cycle or walk to the event. Langthorne Park and Henry Reynolds Gardens have bike park facilities. Bikes are left at the owner's own risk and will need to be parked during the film screening in case we need to evacuate the site.

Am I allowed to leave and re-enter the event?

Yes, you can. If you leave the event you may have to queue to re-enter the site. Please bare this in mind if you are leaving family and friends inside the event space as you may have to wait to re-enter.

Is the show suitable for children and families?

Most of the screenings are suitable for families, although some films have been certified as 12 or 15. Please check the film certification before booking your ticket. If you appear younger than the film rating, you will be asked for photo ID and may be refused entry.

Can I sit with my family and friends?

When booking your ticket, you will be able to book in multiples of 2, 4 or 6 for people from the same household or bubble. We will not be able to sit more than 6 people together as per current Government guidelines on social distancing. Unfortunately, we cannot accept requests to alter our seating plan for groups to be together.

Can I bring my own food and drink to the event?

You may bring your own food and drink into the event, glass bottles or containers are not allowed on site.

What items can/can't I bring with me?

Please see our full T&Cs [here](#)

Is there access to free drinking water on site?

No, please bring a bottle of water with you.

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I am a local resident, what is the phone number to reach the event organisers on to make a complaint?

Please call Waltham Forest Council on 0208 496 3000, they will log your complaint and the organisers will be in touch as per the Council's complaints procedure.

If you are not wishing to log an official complaint but would like to speak to a member of the events team, they can be contacted at hello@leytonstonelovesfilm.com

What medical facilities do you have in place?

There will be a first aid point located on site.

Can I smoke at the event?

The same regulations apply as the rest of the country. You can smoke in the open air but please be considerate of other people.

Where can I find my lost property?

Any lost property handed in will be kept by the organisers for two weeks only post event. After this time, any property left unclaimed will be passed on to either a local charity shop or destroyed.

What security arrangements are in place? Will everyone entering the site be searched?

Public safety is paramount for all public events in Waltham Forest. In line with all other public events, a condition of entry is that all visitors will be subject to bag searches.

You are advised to allow extra time to get in, especially if you bring bags with you. Please make a note of the list of prohibited items before attending.

Will mobility scooters be allowed entry?

Yes, electric mobility scooters are permitted, these will be subject to a full search. Please be aware that one of the events is taking place on a grass field. Please note there are unfortunately no charging points available at this site.

Can I bring DSLR camera?

We do not allow cameras with detachable lenses such as the SLR and DSLR cameras. You can bring any other camera to the event for your personal use. Any other professional film and video equipment, which is not authorized by management in advance, will not be permitted. Amateur photography does not require advance accreditation and is permitted on site.

Please do not record the screenings.

Can I take photos?

Yes as long as it is for personal use.

Don't forget

All visitors may be subject to searching on entry, so you are advised to allow extra time to get into the event.

We reserve the right to refuse entry to the event. See our full Terms and Conditions.

CCTV may be in operation throughout the whole of the event.

We operate a zero tolerance policy on drugs and 'legal highs'.

Official filming and photography will be taking place at the event.

The use of drones/UAV's is strictly prohibited. For more information, visit Government Legislation.

All BBQs are strictly prohibited, including disposables.

Please help us to keep your parks clean. We ask that you take all of your waste home with you and recycle.

When leaving the film screenings, please be considerate of our neighbours and leave quietly.